

THE LYME BAY

CAFE – BAR

Please see below for all the changes that have been installed to make our business covid safe as possible:

- We will operate a one-way system whereby you can only enter through the front entrance on bridge street and exit through the back onto marine parade. Nobody will be admitted through the back entrance.
- We can only accommodate tables of 6. If your party is larger than this then we will have to split you across two tables which may not be near each other.
- We will not be taking any bookings for breakfast or lunch, and you will be asked to queue outside until a suitable table has been found for your party.
- Dinner bookings will be restricted to inside and only and a maximum of 6 customers per table.
- We will not be taking bookings for our outside patio area.
- All orders will now have to be made through an app system which can be accessed by scanning a QR code on our menu once sat at a table, and this will be explained in more detail once you are sat down.
- We will be serving all our breakfast and lunch food in disposable containers and use disposable cutlery for both these service times. Dinner service will be on plates and cutlery as before.
- All our staff will have their temperatures checked before starting work.
- All our kitchen team will always be wearing face masks.
- All serving staff will be equipped with facemasks, but as we are spending minimal time at the table this will not be mandatory.
- All our service staff will always have personal sanitizer dispensers attached to them at all time to maintain clean and sanitized hands.
- All our hot drinks will always be served in disposable cups.
- Our cold drinks will still be served in glass.
- As our toilets are single cubicles, we will install sanitizer products in each one and a member of our team will thoroughly sanitize each cubicle every hour. We ask that if you are waiting to use the toilet you keep a minimum of 1 metre apart from other guests waiting.
- Upon entering the building, your party will be assigned a numbered electronic buzzer, this will be your table number and will need to be inputted on our order system. When your order is ready for collection, we will buzz your number and you will need to come and collect your order from the designated collection point.
- We ask that you stay seated and only walk around when collecting orders and using our toilets.
- A takeaway service is available, but only for customers that visit the café and order in person... we do not offer ANY other delivery or collection service through the app.
- Once we are at capacity, we will refrain from taking anymore guests in and will communicate waiting times on tables to the best of our ability for those that choose to wait.
- Outside of dietary requirements, we are now unable to accommodate any amendments to dishes displayed on our menu.
- Please be respectful as to wait times for tables and appreciate if you come in a party of 4 or more it may take a little while longer to accommodate your party.
- We have installed a sanitizer station to allow guests to sanitize tables, but these will ALWAYS be sanitized before you are seated at your table.

We appreciate this is a lot of changes, but they are necessary, and we have done the best we can to keep the café as normal as possible.

Please let us take this opportunity to welcome you all, and we hope we have created an environment which is not to far removed from how we were operating before.
